

Dušan Gligorić

avid troubleshooter & automation lover



About Me

In essence, he is an explorer who likes a hard challenge, using his brain, and having fun while doing so. He is quite tech-savvy, has greater or lesser knowledge of most things involved in the branch, geeks out over TLS issues, 5xx error codes, deployment flow gotchas, Bash one-liners, and panics. He is in love with troubleshooting! Folks call him when the going gets tough, and he is thankful for that. He is not afraid of the unknown, loves it in fact, and tends to learn stuff fast, so be sure to feed him with knowledge!

Beyond Work

When not working he can be found riding his bike, cooking, having a drink with friends, giving plant care advices, plotting next big hobby, at gig, anything goes really. If he hadn't been an IT guy he would be a carpenter, he loves being crafty. People say there is a lot more to him that it meets the eye, invite him for a drink, walk, or a snack to find out more, first low quality joke is on him!

Life and Tech Philosophy

No such thing as random.

Contact

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Work Experience

Trickest- DevOps && Software Engineer

Sep 2021 ~

Hot cyber security startup with a goal to run complex pentest patterns as a workflow. Joined as a first DevOps/SysOps engineer, and went into bringing order and stability to slim but existing infrastructure, and established code lifecycle processes. At one point focused on designing, and writing core workflow services as we noticed that 3rd party toolset we relied on was unstable, hard to fix, and slow at some parts. So many moving parts with this one, here is unordered list of some:

- Managing AWS infrastructure some of which are EKS, RDS, ECR, EC2, OpenSearch.
- Github, ArgoCD, Terraform, Helm for our code lifecycle.
- Kubernetes, ELB CNI, EFS CSI, External Secrets with Vault, Rancher.
- Designed and working on fully inhouse DAG workflow distributed system, consisting of multiple services, and supporting modules, all in GoLang at the moment, ~35k lines Go code between him and colleague.
- Grafana, Prometheus, Influx, implementing OpenTelemetry, and Jaeger at the moment.

Bakson for G-Research - DevOps

part time // Jun 2021- Sep 2021

Fine people at Bakson had a gig for OSS sub-group of the G-Research, proper engineer has to return to the community in any way possible so he did just that and helped setup GitHub action pipelines for bunch of projects, improved security for repos, did bunch of research revolving around making GH actions do what we want it to do and such.

Seven Bridges - DevOps

Sep 2019 - Jul 2021

Somewhere between DevOps and Sys Admin at moments, he enjoys broad spectre of tasks that may pop up at an given time, bellow you will find sumarization attempt:

Infrastructure/Operations:

- Managing cloud infrastructure on AWS mostly, minor GCP management
- He maintains and improves Anisble, Monitoring, Docker, GitLab CI, artifact stores
- Linux system maintenance and migrations
- Experience with certification procedures and planning, such as FIPS-140
- Assists developers with debugging Python, GoLang, basic Java, issues
- Plans and deploys new services in coordination with developers/qa

Development:

- Maintains and writes new features for existing OPS homebrew services and scripts used for various deployment/operations bits and pieces in GoLang and Python
- Develops new scripts/OPS services with Python, and GoLang

Orange Cloud for Stackpath - QA and Support Engineer II

QA Engineer

Jun 2018 - Aug 2019

[Python] [Cypress] [Percy] [minor React] [minor GoLang]

Support Engineer II

Jan 2017 - May 2018

[Linux] [HTTP] [TCP] [Nginx] [Web performance] [DDOS] [BGP] [JunOS]

MERA - POS and Network Support for Revel POS

Apr 2015 - Dec 2016

[Python] [Excel VBA] [Wireless networks] [POS] [Payment platform]

NCR - Various Tech Support and Analytics Positions

Oct 2013 - Apr 2015

[POS servers] [Cisco] [Various hardware] [VBA for Excel] [First programing experience]
[Toshiba POS] [Epson office printers] [MCX] [NCR self-checkout]

* for the sake of relevance some description is reduced to tags, you can ask Dusan more about those, there is a good story for each of them

Volunteering and Freelancing

This section was loved and cherished, it had to be redacted to make space for more relevant info.

Skills && Habbits

Cloud
Kubernetes
GoLang
IAAC
GitOps
Observability

Linux administration
TCP/IP
Microservices
Computer Networks
Monitoring
Python

Delegating
Proper documentation skills
Commenting code
Riding bike
Trying out new all things
Googling + ChatGPT